

## By purchasing a ticket you are agreeing to these Terms and Conditions

### Ticket Holders

Plymouth Volksfest 2009 (the 'Event') is organised by Plymouth Volksfest Ltd (the 'Organiser') and will be held at Newnham Country Park, Plympton, PL7 5BN (the 'Site'). An area will be designated for camping only (the 'Camping Area'). Contact details are available at: [www.plymouthvolksfest.co.uk](http://www.plymouthvolksfest.co.uk)

1. Sorry, but costs incurred mean that no refunds other than the cancellation of the Event will be available. Your statutory rights are not affected.
2. Artist line up and billed attractions may be subject to change by the Organiser due to weather and other unforeseen circumstances without notice.
3. The Organiser reserves the right to refuse admission and refund the ticket value.
4. Admission is at ticket holders own risk. The Organiser will not be held liable for any loss, injuries or damages sustained at the Event including damage, theft or losses to property and motor vehicles, if the cause is due to the negligence of the ticket holder or the unforeseeable actions of other patrons.
5. Duplicate tickets will not be issued for lost or stolen tickets so keep them safe!
6. This ticket is only valid when purchased from the organiser. Tickets bought from other sources will be refused admission.
7. Strictly no trading/advertising allowed on the Site without the Organiser's consent. Such activity will incur a fee and/or expulsion from the Site.
8. Wristbands removed from wrist or tampered with will be rendered invalid and will not be replaced. Lost or missing wristbands will not be replaced. Please look after them carefully.
9. A condition of sale is ticket holders consenting to being filmed and sound recorded for TV, video, DVD, web cast and other public broadcast as part of the audience.
10. No unauthorised recording or copying of copyrighted material, including images and music is allowed.
11. Any illegal activity will result in **expulsion from the site** and the police WILL be informed.

### Information

1. Official merchandise will be available on site.
2. Please use the toilets and urinals and do not pollute the streams and hedges.
3. Please use the litterbins provided.
4. Persons bringing their own alcoholic drinks may consume these on the Site, but please remember this is a family event and unacceptable behaviour as a result of excessive consumption of alcohol will result in removal from the Site.
5. Please contact the Organiser or marshals during the event in the case of an emergency or dial 999. Organisers and marshals will be wearing 'STAFF' t-shirts and marshals will have 'hi-viz' bibs.

## **Terms & Conditions of use of the Camping Area (supplemental to Ticket Holders Terms & Conditions)**

1. Vehicles will be directed to allotted plots in the Camping Area by marshals. If you are bringing more than one vehicle, please let us know so we can allocate a suitable plot if possible. We will try our best to accommodate groups. Moving your vehicle from its allocated position, except to exit the site my cause a danger to others or a fire hazard and is not allowed.
2. Please ensure that you erect tents and awnings a safe distance from other vehicles and sources of combustion such as barbecues. Use tie down straps if the weather conditions warrant. Please be careful of tripping over guy lines.
3. Please don't park your vehicle or erect tents or awnings in the fire lanes or access roads at any time.
4. No trading of any kind is permitted in the Camping Area. One private vehicle sale advertisement may be displayed in vehicle windows.
5. Please switch off sound systems in the Camping Area after 12pm, so those that want to can get a good night's sleep. If a marshal asks you to turn off your music please comply.
6. Portable generators are allowed in the Camping Area, but please only between 9am and 9pm. Please be considerate of others and do not allow exhaust fumes to cause a danger in confined spaces.
7. You are advised to ensure that you have a suitable fire extinguisher in your vehicle/tent.
8. Fireworks, potential weapons, portable laser equipment including laser pens or any illegal or offensive items are not permitted on the Site. Individuals found in possession of such items will have them confiscated and **will be expelled** from the site. The police will be informed.
9. Please keep dogs on leads at all time and clean up after them. Please do not keep dogs locked in unventilated vehicles. No other animals are permitted anywhere on the Site.
10. Camping Area ticket holders must use the toilets provided or there own toilet facilities and must not pollute streams or hedges.
11. All litter must be cleared and put into litter bins. Litter will be collected once a day; please make sure it is placed in the bags provided by 9am.
12. Open fires are not permitted. Barbecues can be used in the Camping Area, but they must be at least 3m away from any vehicle and raised off the ground. Please ensure that ALL sources of combustion are properly extinguished and are not left unattended at any time.
13. The Site must be clear by 4.00pm on Monday 26th May to allow sufficient time for the organisers to clean up and hand back the site to owners.

Marshals or security staff may evict those that do not adhere to the conditions above.

Thanks and have great time!

The Plymouth Volksfest Team